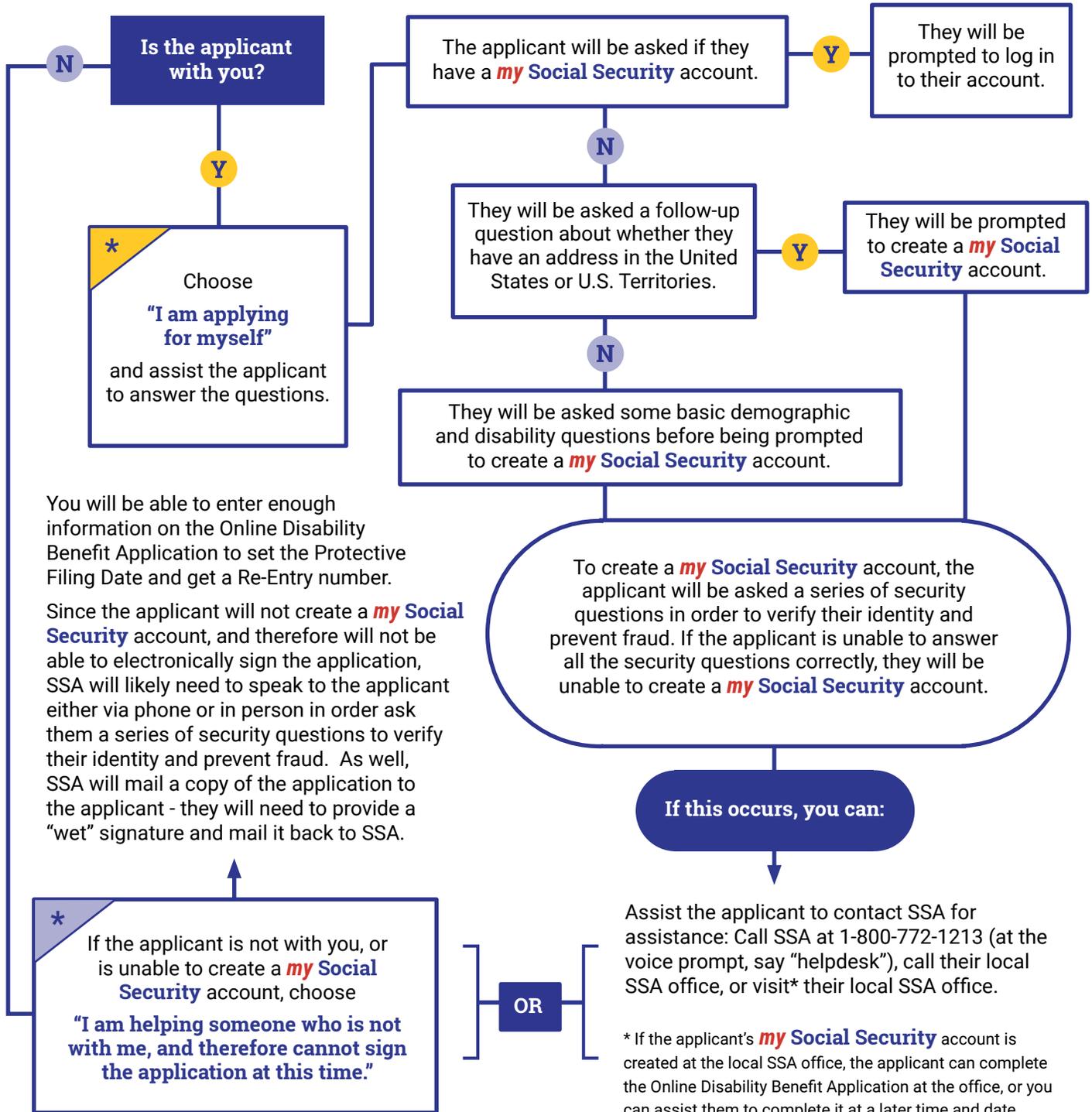


When assisting an individual with completing and electronically signing an [Online Disability Benefit Application](#) the individual will need to create a **my Social Security account**. SSA [continues to encourage advocates](#) to assist individuals with the Online Disability Benefit Application, and the SAMHSA SOAR TA Center has developed guidance for SOAR providers.



You will be able to enter enough information on the Online Disability Benefit Application to set the Protective Filing Date and get a Re-Entry number.

Since the applicant will not create a **my Social Security** account, and therefore will not be able to electronically sign the application, SSA will likely need to speak to the applicant either via phone or in person in order to ask them a series of security questions to verify their identity and prevent fraud. As well, SSA will mail a copy of the application to the applicant - they will need to provide a "wet" signature and mail it back to SSA.